August – Compliance Call Notes

- → FORM CRS SEC is looking for delivery, so make sure you have "documentation" (via email, note in CRM, DocuSign, snail mail) of how it was delivered
- → TRUSTED Contact not required but remember to ASK!
- → OBA system is going through an update.
- → CYBERSECURITY = BE AWARE! Admin. emails are the emails that are getting "hacked" the most. HIGHLY recommend you get your own Cybersecurity insurance it will help the process and cost, if there is a hack, go smoother. See email for additional information and resources.
- → SECURE emails PLEASE make sure you are adding SECURE/ENCYPT/SENSITIVE to <u>ALL</u> email that have nonpublic information them, this includes <u>date of births!</u>
- → FPE (Financial Planning Engagement) make sure you have an FPE on file when consulting mortgages and refi's (and any other "outside" advice)... this is to protect YOU.
- → CORRESPONDENCE needs to be *submitted ON-TIME*... Due on the 15th and 30th of each month.
- → Cashier's Checks can only be accepted if they are over \$10k
- → Firm Elements classes are now available see link in email
- → Check Trade Review Daily!
- → Ignite in Nashville register and book your hotel TODAY... they are almost full. See link in email
- → Accelerate HIGHLY recommend you send your staff to the Admin conference... see link in email

Always:

- Submit **all** advertising into AdView
- <u>Submit correspondence ON TIME</u>
- CyberFraud be mindful of communications with clients & within the office
- Make sure you U-4 and OBA are current and up to date (when changes occur, you need to report within 24 hours)